



Jones Paint & Glass 2017 Window, Sliding Door and Glass Lifetime Limited Warranty

This Lifetime Limited Warranty is offered only to owners of single family housing and is not extended to multi-family housing, buildings used for commercial, governmental or religious purposes. To qualify for the Lifetime Limited Warranty, all products must be paid in full. This warranty applies to all Jones Paint and Glass Inc. (JPG) manufactured windows, sliding doors, and insulated glass units (IGU).

Manufactured Vinyl Window and Door Frames – JPG warrants that all vinyl window frames be free from rot, rust, cracking, warping, pitting, corrosion, peeling, or blistering when installed in accordance with standard approved industry practices. This warranty commences from the time the window or door is purchased and expires twenty years after that date regardless of the number of intermediate owners, labor included. Once the warranty expires, JPG will offer a replacement frame at 50% off current list price, labor not included. Verification and proof of the date of purchase will be the responsibility of the customer.

JPG is not liable for natural weathering or deterioration of components on exterior finishes or for corrosion in highly corrosive or adverse environments. JPG is not liable for unusual or abnormal wear and tear on components, failure due to misuse, any alterations to the window including customer applied paint finishes improper installation or handling or *"Acts of Nature." JPG is not liable for incidental or consequential damage.

If JPG is unable to provide a replacement part, or repair is not commercially practicable, Jones Paint & Glass will refund the original purchase price of the product. To obtain service under this warranty, please contact your authorized JPG branch or authorized dealer.

Insulated Glass Units (IGU) – JPG warrants that its IGU's be free from substantial obstruction of vision from dust or film formation or moisture accumulation between the sealed panes of glass resulting from failure of the perimeter seal. This warranty commences from the time the IGU is purchased and expires ten years after that date regardless of the number of intermediate owners, labor included. Once the warranty expires, JPG will offer replacement IGU's at 50% off current list price, labor not included. Verification for the date of the purchase will be the responsibility of the customer.

This warranty will not apply to:

1. The failure of the IGU where there are applied films or shading devices.
2. Damage caused by *"Acts of Nature."
3. Mishandling, misuse, abuse, improper installation, installation by persons who are not qualified glaziers or by any other cause whatsoever not within our exclusive control.
4. IGU's that fail because of noncompliance with JPG's published instructions for handling installation, use and maintenance of the IGU.
5. To IGU's used on any wall sloped more than 15-degrees off plumb or any IGU's over 50 square feet.

Any claim of failure must be reported to an authorized JPG representative within ninety days of the failure of the seal. Any IGU replaced under this warranty is limited to the original 10-year warranty period.

Glass Breakage – JPG full replacement of incidental breakage is a lifetime non-transferable warranty for JPG manufactured vinyl windows and doors IGU's. The warranty is offered to homeowners of newly constructed homes and commences at the time the home is occupied. This warranty also applies to the remodeler homeowner who purchases replacement JPG manufactured vinyl window and door IGU's when the installation is performed by an authorized JPG installer(s). This warranty does not apply to any rental properties, owner occupied properties that later become a rental properties, windows or doors that exceed warranted size limitations, and/or breakage due to *"Acts of Nature." Verification for the date of the purchase will be the responsibility of the customer.

Installation – JPG warrants the proper installation of all windows and sliding doors in accordance with industry standards, local building codes, and JPG specifications.

Hardware – JPG warrants all window and sliding door hardware (under normal wear). This warranty includes the replacement of all parts and labor for one year from the time of purchase.

***Acts of Nature.** - Includes but not limited to hurricanes, tornadoes, flood, earthquake, fire, and building settlement. It also includes acts of terror, vandalism, and building modifications or structural failure.

Dealer / Distributor - This Warranty applies to independent dealers and distributors of JPG, labor not included. The obligation under this warranty is to replace, but not remove or install, the defective glass, F.O.B. our manufacturing plant.